



25 **BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:**

26 The Council directs the City Manager to provide a report detailing action  
27 taken to protect renters' health and safety as a result of Winter Storm Uri, including  
28 but not limited to a summary of:

- 29 a. all investigations and documentation of health and safety violations  
30 related to Winter Storm Uri, including the number of 3-1-1 calls and  
31 requests made, and the distribution of these calls and requests  
32 throughout the city;
- 33 b. the habitability of the inspected units; and
- 34 c. details regarding the landlords' stated timelines and other statements  
35 regarding repair needs and repair plans provided to the Austin Code  
36 Department by the landlord.

37 **BE IT FURTHER RESOLVED:**

38 The City Manager is directed to develop recommendations allowing the  
39 Austin Code Department to proactively use authority to cite landlords who have  
40 failed to make repairs to damage caused by Winter Storm Uri.

41 **BE IT FURTHER RESOLVED:**

42 The City Manager is directed to provide an update on the existing emergency  
43 relocation services enacted in response to a disaster declaration. This shall include  
44 details about the processes to immediately relocate individuals, the criteria for  
45 emergency relocation, and funding used for relocation services.

46 **BE IT FURTHER RESOLVED:**

47 The City Manager is directed to provide budget recommendations in the report  
48 to accomplish the following:

- 49 a. Expand the online dashboard and 3-1-1 call hotline program to capture  
50 the input of impacted individuals such as location, request, and response  
51 time;
- 52 b. Increase Code personnel, with special emphasis on multilingual personnel  
53 to provide direct services to cases involving health and safety issues  
54 experienced by tenants until they are resolved;
- 55 c. Increase legal resources and funding for community-based legal services  
56 and tenants' rights clinics, along with robust multilingual educational  
57 material and additional community outreach;
- 58 d. Any additional services supporting tenant rights, especially for people that  
59 are elderly, disabled, immigrants, low-income and persons of color;
- 60 e. Increase funding to local community organizations to further provide  
61 ongoing education and support around tenant rights and aid application  
62 assistance; and
- 63 f. Direct funds from the American Rescue Plan of 2021 and any other  
64 available federal, state and local resources toward rent relief, tenant  
65 support services, emergency home repairs, displacement mitigation, and  
66 utility bill relief, including energy, water, and gas, for vulnerable  
67 populations impacted by the storm.

68 **BE IT FURTHER RESOLVED:**

69 The City Manager is directed to provide a preliminary report back to Council  
70 by April 15, 2021 with the analysis and report requested by this resolution in regard  
71 to Winter Storm Uri.

72 **BE IT FURTHER RESOLVED:**

73           The City manager is directed to provide a full report back to Council by June  
74 1, 2021 with a full analysis and report as requested by this resolution.

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77 **ADOPTED:** \_\_\_\_\_, 2021   **ATTEST:** \_\_\_\_\_

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Jannette S. Goodall  
City Clerk

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